

#### Commercial document

DC.R270.EOL.003

#### **End of Life announcement**

# **Description:**

Some SDT products have entered their EOL, meaning they are in their final phase of the product life cycle.



### **History:**

- 2011: Official product release
- 2021: End of firmware update
- 2024: End of production/sales (Calibration and repair services maintained)

# Official announcement:

Dear valued customers,

We would like to inform you of an important update regarding our product range. After many years of service, we have made the difficult decision to discontinue the production of the following product:

- SDT 270 ATEX and its accessories (sensors, cables, batteries, charger),
- SDT 200 ATEX and its accessories (sensors, cables, batteries, charger),

We are stopping the commercialization of these above mentioned products. This decision is part of our strategy to effectively manage our remaining stock. Please be advised that the availability of after-sales services, encompassing repair, calibration, and basic support, will be sustained for a few additional years. The duration of these services will be contingent upon the accessibility of spare parts. Minor firmware fixed might be released during this End-of-Life period.

We understand that this transition may raise questions, which is why we want to assure you that we are committed to facilitating this period of change. We are pleased to announce that our R&D department is already developing the next generation of solutions that will address your needs more efficiently and effectively.

This upcoming SDT product will deliver modern performance in ultrasonic measurements, specifically designed to optimize industrial maintenance operations in Ex-proof environments. Tailored to meet the requirements of the current industry, this new solution aims to provide you with the best results. The release date is not yet known. We will keep you informed of any further developments.

We would like to sincerely thank you for your continued loyalty and trust in our products. We are confident that this transition will usher in a new era of enhanced performance and efficiency for your industrial maintenance operations.

For any questions or to learn more about our new solutions, please do not hesitate to contact our dedicated team at <a href="info@sdtultrasound.com">info@sdtultrasound.com</a>

Thank you for your understanding and cooperation. We look forward to continuing to work with you to tackle future challenges.

Best regards,

B. Degraeve

CEO

SDT International

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3	NZO 03/12/2024	Add 200 ATEX to EOL	CMA 03/12/2024
2	NZO 28/11/2024	Minor change	FRV 28/11/2024
1	CMA 13/09/2024	Original version	BDG 11/10/2024
Ver.	Editor	Nature of modification	Verified

The information herein is believed to be accurate to the best of our knowledge.

Due to continuous research and development, specifications are subject to change without prior notice.

