

Commercial document

End of Life Announcement

Description:

After end-of-production, certain SDT products have transitioned into their End-of-Life (EOL) phase, marking the final stage of their product lifecycle.

History:

- 2010: SinuTEST made available for service centers
- 2024-2025: End of Life for calibration service/ Replace with SinuTEST MK2

Procedure for transition:

All you need to do is to return your equipment for calibration as you normally would. Upon receipt for yearly calibration service, we will progressively replace the original SinuTEST with the SinuTEST MK2. This change aims to ensure a smooth transition while modernizing the calibration process of our instruments.

For more details, specifications of the new SinuTEST MK2 can be found at: https://sdtultrasound.com/support/downloads/products-datasheets/

Please also see document DC.QUAL.008, which describes the traceability of measurements and the role of each party involved, including SDT International and authorized service centers, in the calibration process of SDT equipment.

Official announcement:

Dear service centers,

We are excited to announce significant updates to our product range and associated services. After many years of reliable performance, we are transitioning from the SDT SinuTEST to the new SinuTEST MK2 model, which retains all familiar functionalities of its predecessor.

Starting in summer 2024, we will gradually phase out support and calibration services for the original SinuTEST models no longer in production.

We understand the critical importance of maintaining proximity calibration services for our clients and are dedicated to continuing these essential services through your role. As part of your yearly calibration cycle, we are pleased to inform you that all original SinuTEST units returned to us will be upgraded to the new SinuTEST MK2 model. Our goal is to ensure a seamless transition that maintains the continuity and quality of the calibration services you manage. We strive to make this update as transparent and minimally disruptive as possible.

Should you have any questions or concerns during this transition period, please do not hesitate to contact us at <u>info@sdtultrasound.com</u>.

Thank you for your understanding and cooperation. We look forward to continuing to work with you to meet future challenges.



DC.SITE.EOL.001

Ver.	Editor	Nature of modification	Verified
1	CMA 14/05/2024	Official announcement EOL SinuTEST/SinuTEST MK2	GGH
2			
3			
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The information herein is believed to be accurate to the best of our knowledge.

Due to continuous research and development, specifications are subject to change without prior notice.